



# Burglar Alarm Instructions

For complete instructions, see manufacturer's published User Manual.

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24 hour UL® Certified Monitoring • Burglar & Fire Alarms • Telephone Systems • Video Surveillance • Medical Alerts

**To cancel Dispatch for an accidental alarm (for Remote Monitoring subscribers):  
call 1-800-554-1104 and provide a valid verbal pass code.**

Please ensure that each person understands how to Disarm and Arm the alarm system, understands which doors are assigned to have an entry & exit delay, understands the difference between Arm "Stay" and Arm "Away" modes, and understands how to cancel a dispatch with Central Station in the event of a false (accidental) alarm so as not to waste emergency response resources and to avoid potential fees or fines. For security purposes we cannot provide you with your 4-digit code(s) or verbal password(s) if you forget them, they would have to be reset by request in writing with signature.

<p><b>DISARM (turn OFF)</b> (also silences an alarm condition)</p>	<p>enter <b>4-digit CODE</b></p>	<p>Enter only through doors having an assigned Entry Delay (using any other door will trip the Alarm). The keypad will start beeping to indicate the system must be acknowledged within the allotted timeframe to disarm the burglar alarm (the red "Armed" light will turn OFF once disarmed). If you make an error, press the # button and start again (entering an incorrect code more than 5 times will lock you out for 5 minutes).</p>
<p><b>ARM - AWAY (turn on)</b> (entry &amp; exit delay will be active only on assigned doors, motion detectors will be <u>ON</u>)</p>	<p><b>"Away"</b> - or - <b>Empty House Icon</b> Press &amp; hold</p>	<p>Commercial Properties may require 4-digit CODE</p> <p>The green "Ready" light must be on (ensure all doors &amp; windows are closed). If the green "Ready" light does not come on, check for Faulted zones.</p> <p>Press and hold the referenced button for 2 seconds (if Quick Arming is programmed a code will not have to be entered). The keypad will only start beeping in the AWAY mode to indicate the system will turn on within allotted timeframe to allow exit.</p>
<p><b>ARM - STAY (turn on)</b> (entry &amp; exit delay will be active only on assigned doors, motion detectors will be <u>OFF</u>)</p>	<p><b>"Stay"</b> - or - <b>Occupied House Icon</b> Press &amp; hold</p>	<p>Commercial Properties may require 4-digit CODE or not allow</p> <p>Once armed, the red "Armed" light will be on. Opening a door having an entry/exit delay will allow exit before the alarm activates.</p>
<p><b>CHECK FOR FAULTED (OPEN) ZONES</b> (if green "Ready" light is <u>not</u> on)</p>	<p>&lt; or &gt;</p>	<p>For LCD Keypads, press the scroll buttons to scroll through a list of open zones. For LED Keypad (with zone numbers printed on the keypad), the faulted zones will be illuminated).</p>
<p><b>"TROUBLE" CONDITIONS</b> (triangle is illuminated &amp; keypad beeps every 10 seconds)  -- call for service as needed --</p>	<p># To silence beeping</p> <hr/> <p>* + 2 to define troubles</p>	<p>Full message keypads will describe the Trouble, fixed-message and LED keypads will only identify the Trouble number:</p> <ul style="list-style-type: none"> <li>1 = Press 1 and reference User Manual for definitions.</li> <li>2 = Loss of AC Power (if power is on, check Transformer or Breaker)</li> <li>3 = Telephone Line Fault (may be disconnected or out of service)</li> <li>4 = Failure to transmit signal (may be related to 3 above)</li> <li>5 = Sensor Problem</li> <li>6 = Sensor Tamper</li> <li>7 = Sensor Low Battery</li> <li>8 = Loss of Time &amp; Date (see User Manual to correct)</li> </ul>
<p><b>CHIME MODE</b> (if activated, keypad will chime upon opening &amp; closing doors or windows that have contacts)</p>	<p><b>"Chime"</b> - or - <b>Bell Icon</b> Press &amp; hold</p>	<p>Press and hold the referenced button for 2 seconds (3 beeps = ON, 1 long beep = OFF).</p>
<p><b>BYPASSING INDIVIDUAL ZONES</b></p>	<p>* + 1 + each 2-digit zone # + #</p>	<p>Disables a particular zone, before arming the alarm. Disarming the alarm disables the bypass.</p>
<p><b>ARM - INSTANT (turn on)</b> (exit delay will be active only on doors having this assignment, however there is <u>NO</u> entry delay, motion detectors will be <u>OFF</u>)</p>	<p>* + 9 + 4-digit CODE</p>	<p>For residential use during the evening (someone has to remain inside the building, as you cannot open a door without tripping the alarm once armed). Once armed, the red "Armed" light will be on.</p>

**Test Burglar Alarm system on a regular basis.** Open and close each window and door with the Chime Mode on, confirming that a chime occurs each time (this may require two people, one at the device and the other at the keypad). To test communication, call the Central Station and ask the operator to put your system on test for 10 minutes (you will be required to provide a valid verbal pass code). Arm the alarm, and then trip it (opening a door, a window, or moving in front of a motion detector) waiting at least 15 seconds before disarming. Call the Central Station back to verify the zone (specific location) for which they received an alarm.